



# Joseph George

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## PROFILE

Agile project manager with user experience (UX) specialisation, holding IBM and Google certifications seeks a mid to senior role. My mantra is to "simplify, simplify, simplify but not at the expense of utility".

Over seven years' experience in project management, fifteen years in deployment of customer-facing applications, and over eight years in UI design and UX research. Highly experienced in front-end design, team leadership, management, fundraising, technical writing, and training.

## EXPERIENCE

### Lead UX Engineer (Fintech)

August 2021 - current

Lead designer (research, wireframe, prototype, test) of UX for a mobile app in the fintech industry.

Implement iterative Scrum sprints utilising Agile principles.

### UX Technology Officer - CIVICUS:World Alliance for Citizen Participation

May 2020 - June 2021

Conducted multi-regional stakeholder workshops and developed UX and UI specs for a cloud-based collaborative platform.

### Programme/Project Manager and UX Lead - RealTechnology

Feb 2007 - Apr 2020

Deployed a complex social media network for South Africa's national broadcaster.

UX researcher and lead designer of websites for the United Nations Development Programme.

Contracted by COWI, Denmark to conduct technology evaluations and lead community engagement with civil society organisations.

### Project Manager, UI Designer - SANGONeT

Aug 1999 - Jan 2007

Founder and lead developer of the innovative NGO.ZA platform, now acquired by [TechSoup Global](#).

Implemented nation-wide Central Case Management project for paralegal advice offices.

Wrote annual business plans, funders' reports, and managed budgets.

## EDUCATION

UI / UX Design Specialisation - California Institute of the Arts

Master of Arts (Mass Communication and Journalism) Karnataka State Open University

User Experience: Research & Prototyping - UC San Diego Certificate

Agile Development and Scrum - IBM Certificate

Project Management - Google Professional Certificate

Financial Management; Systems & Controls - CMBS

Certified Professional: Web Applications (MCP) - Microsoft

## SKILLS

Sketch, Figma, Adobe XD, Maze

Kanban, Trello, Asana

Jira, Github, Zenhub

HTML5, CSS, JQuery

Adobe Photoshop, Illustrator, Dreamweaver

User experience writing

Use-case documentation

Technical writing

Team leadership

Scrum master